



Maelor Forest Nurseries

BSWGROUP member of binderholz ■

QUALITY POLICY

Tilhill Forestry Ltd T/A Maelor Forest Nurseries has been assessed and registered against the provisions of BS EN ISO 9001 & BS EN 14001 Quality & Environmental Management System with scope as follows:

- Growing of forestry and hedging plants from seed which is fully traceable to provenance.
- Supply of forestry and hedging plants.

The scope of the Company's ISO has been specially designed to meet customers' requirements for full traceability of the seed sources for the stock that we grow. Our commitment to provide a service and supply products that meet all the agreed requirements of our customers relates to all Company activities and can be summarised as the following objectives:

- Establish, implement and operate a QEMS which is effective and in compliance with ISO 9001 and ISO 14001.
- Commit to the continual improvement of the QEMS.
- Continue to be the market's preferred supplier by ensuring customer satisfaction through continual improvement and by satisfying all applicable requirements.
- Continue to develop and build on the company's reputation for quality, value and service. Maximise quality and sustainable profits.
- Invest in focused R & D to improve quality of the product, how it performs in the forest and how we produce it on the nursery.
- The Company Quality Policy is channelled through the Documented Quality System which is designed around and in line with the requirements of BS EN ISO9001:2015.

Tilhill Forestry Ltd as a wider business is ISO 9001 accredited. Maelor Forest Nurseries under the auspices of the Tilhill Forestry ISO 9001 will migrate its QEMS on Nursery to the OHAS grower standard which is UKAS accredited and benchmarked with Global G.A.P Ornamental standard, during late 2026.

The aims of the Nursery will then be as follows:

- Establish, implement and operate a QEMS which is effective and in compliance with OHAS grower and packhouse standard and ISO 14001.
- Be aligned with Tilhill Forestry Ltd ISO 9001.
- Continue to operate a continual business improvement process for continual improvement of the QEMS.
- Continue to be the market's preferred supplier by ensuring customer satisfaction through continual improvement and by satisfying all applicable requirements.
- Continue to develop and build on the company's reputation for quality, value and service. Maximise quality and sustainable profits.

- Invest in focused R & D to;
 - improve quality of the tree and its genetics
 - develop methods and sustainable practices to establish trees more effectively in forest
 - grow a tree on nursery fit for the environment it will be planted into whilst minimising the use of water, pesticides, fertiliser and use of other resources
- The Company Quality Policy is currently channelled through the Documented Quality System which is designed around and in line with the requirements of BS EN ISO9001:2015. This will migrate to meet the requirements of OHAS and BS EN ISO9001:2015 during 2026.

Signed: *Andrew S Henry*

Date: 29/08/2026

Quality Policy

Andrew Henry

Approved and authorised by the Nurseries
Director

Version Q575 v5

Date 03/09/2026



ISO 9001